



*Providing Innovative Computer Products and Services for Business Since 1983*

## **TECHtality HOSTED EXCHANGE DATACENTER**

When you host your business-critical email system with TECHtality, your email and data will be hosted in one of the world's premiere datacenters. It includes all the latest technology in server, data connectivity, power, cooling, security and infrastructure.

### **ENVIRONMENT**

The datacenter is equipped with the latest environmental control units that give a 100% SLA-guaranteed temperature and humidity within a certain range. It also uses the most advanced fire-suppression systems available. The datacenter has an 18-inch raised floor and is zone 4 certified for earthquakes.

### **POWER**

With main power supplied by Silicon Valley Power, ranked in the top-quartile nationally in reliability, our class-A data center is designed for N+1 redundancy and is equipped with redundant power feeds, HiTEC uninterruptible power supply systems and back-up diesel generator power. This gives a guaranteed 99.99% availability for power.

### **CONNECTIVITY**

Our datacenter is a carrier-neutral facility with two diverse network entry points and a direct Internet backbone connection. Failover arrangements ensure that data connectivity never goes down. With our hosted Exchange, you always have reliable access to your server, both from your desktop and via Outlook Web Access wherever you travel.

### **SECURITY**

As a world-class datacenter, our premises are closely monitored and guarded, 24x7x365. Sophisticated pan/tilt CCTV cameras cover every part of the datacenter and access to our servers is restricted to a limited number of authorized engineers.

Security is strictly enforced using the very latest technology, including man-trap technology between lobby and datacenter, motion sensors and controlled ID key-cards, as well as security guards stationed at every entrance to the site.